



Best Doctors®

When faced with medical uncertainty, an expert opinion can provide greater certainty on a diagnosis or treatment plan.



Expert opinions provided by Best Doctors' top specialists.

InterConsultation is more than just a second opinion; it is a confidential, patented process that complements the care that members receive from their own physicians by providing a second expert review, bringing greater certainty to a diagnosis or treatment plan. Best Doctors' expert specialists perform an in-depth analysis of medical records, including X-rays, test results, imaging scans and pathology samples. The Best Doctors member then receives a summary of the findings, which we encourage them to share with their physician.

Benefits of this Service

Convenience - Our time-saving, patented process means medical records are collected and sent to a leading specialist quickly and efficiently to get answers as soon as possible.

Confidence - With peer-nominated expert specialists reviewing medical cases, our members have peace of mind that they are getting the information they need to make informed medical decisions. You can feel confident there will be a reduced risk of misdiagnosis, incorrect treatment plans, unwarranted surgery, unnecessary drugs, doctors' visits or hospital stays.

Support - We provide members with ongoing support throughout the process, and encourage them to reach out to us with questions while we review their case. We also contact our members regularly to keep them informed as their case progresses.

BEST DOCTORS HAS A PROVEN TRACK RECORD OF SUCCESS

60%

of our members have had their treatment modified

27%

have received a change in diagnosis



Best Doctors gave me hope that something could be done. Once I had the Best Doctors report, everything fell into place. – Vi



The report is written in terms I can understand, and I was also able to discuss it with my Best Doctors Member Advocate who had guided and supported me through the process right from my initial call. – Klazina

How it works



The member first calls or emails Best Doctors.



A Member Advocate (Registered Nurse) is assigned to the member's case and will contact them to gather their complete medical history.



The Member Advocate designates a team to collect medical records, imaging studies and pathology samples on the member's behalf. Pathology samples will be retested at one of Best Doctors' centres of excellence. These costs are covered by Best Doctors.



A leading expert in the member's condition performs an in-depth analysis and provides their recommendation(s) in a detailed, confidential report.



We stay in regular contact with our members so they feel supported throughout the process. At the end of the process, Best Doctors will share the report with the member and their treating physician, if the member chooses.

Best Doctors helps members take control of their health and make medical decisions with confidence, improving the quality of care while helping to control costs.

Contact Best Doctors today at:

1-888-623-3932

BestDoctors@DCI-Assurance.com
or your Financial Advisor