



Best Doctors®

QUICK FACTS

In Canada
since **1998**

Experts are
part of the
top **5%**
of practising
physicians

Access to
53,000+
medical
experts

Services
provided in
over **70**
countries

450+
specialties
and sub-
specialties

30M+
members
globally

We bring together the best medical minds in the world to help our members get the right diagnosis, treatment, and information when facing medical uncertainty.

ABOUT BEST DOCTORS

Founded in 1989 by Harvard Medical School physicians, Best Doctors helps our members take control of their health, whether they're dealing with a medical challenge or need information to help them make the right decisions about their healthcare.

Best Doctors is a benefit offered by employers and associations at no cost to members.

Through our various services, Best Doctors complements the care that members receive from their own physicians. Best Doctors provides expert medical advice to enable members to make the best possible medical decisions.

TOP RANKED PHYSICIANS

Best Doctors has a database comprised of over 53,000 physicians from over 450 specialties and subspecialties of practice. These are the top 5% of practising physicians worldwide, acquired through our proprietary Gallup-certified polling process; one of the largest, ongoing peer-to-peer surveys in the medical industry. Every physician in the survey is asked, "If you or a loved one needed a doctor in a certain specialty, whom would you choose?"

OUR RESULTS

60%

treatment modified

27%

change in diagnosis

95%

quality service level from Best Doctors 2013 data

206%

increase in number of closed cases from 2009 to 2013

WHY CHOOSE BEST DOCTORS

Reduced costs – Claims costs associated with absence due to illness are, on average, two to three times higher than costs for medical or drug claims¹. We help reduce the risks and costs associated with long wait times for procedures and specialist appointments, misdiagnoses, incorrect treatment plans, unwarranted surgery, and related extended recovery times.

Unique Offering – No other company in Canada offers a comparable range of medical review services to employers and associations. No medical review service delivers both the breadth and the quality of expertise that Best Doctors does.

Complete Continuum of Care – Unlike most second opinion companies, Best Doctors addresses the entire continuum of care, assisting members with virtually any type or degree of medical uncertainty.

Empowering Employees – We have a proven engagement strategy to activate our members, and through our clinical advocacy approach, we help employees become better consumers of healthcare.

Member & Client Satisfaction – We consistently earn high marks from our members, and among our clients we enjoy a high retention rate.

¹ Conference Board of Canada, June 2012

Best Doctors provides members with access to the best possible medical advice, without having to leave work or travel. When Best Doctors is included as a benefit, employers often experience a positive impact on their drug claims and are viewed as an employer of choice, thus increasing employee engagement and retention.



Best Doctors®

Contact Best Doctors today at:

1-888-623-3932

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or your Financial Advisor

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